



Benefits of VoIP

WIN AND KEEP MORE BUSINESS WITH UNIFIED COMMUNICATION

Deliver powerful capabilities at an affordable price through Voice over IP (VoIP), utilizing the internet.



VOIP PLAN BENEFITS



VIRTUAL ASSISTANT

Automated answering service will route calls to the appropriate person or department, after greeting your client by name. It also features simultaneous routing of calls to cell phones.



BUILT-IN CRM

Remember who the caller last spoke with in your organization. Defining calls as VIPs, normal callers, or even blacklist. Calls can be routed and reported through menus, departments, or individuals.



CALL REPORTS + ANALYTICS

Call reporting tool allows administrators to quickly gauge call volume, call activity, and access recordings. And all reports can be downloaded for further analysis or billing.



BUSINESS SMS (TEXT)

Send text messages to one or many people via web and mobile app. Choose which office number(s) you would like to send the text from and assign conversations to specific team members.



APPLICATION INTEGRATION

VoIP works simultaneously on your landline, mobile, and computer. Unlock advanced features within Salesforce and Amazon Alexa's Handsfree Dialing.

VOIP PLAN FEATURES



Improve productivity as much as 75%
Save as much as 80%

[Learn more about VoIP features](#) ➔

Benefits of Unified Communication through VoIP

Voice over IP (VoIP) gives you with the tools to provide best-in-class service while reducing your communication frustrations and expenses. VoIP phone solutions are designed to create better relationships with your customers with its built-in intelligent routing and customer relations software. Let's be honest, a top-notch communication for your customers will surely increase their affinity for your brand.



ANSWERING & CALL HANDLING

- Auto attendant
- Fully customizable greetings
- Call parking
- Call forwarding
- Intercom paging
- Notification to cell phone
- Busy line feature (BLF)
- Call blocking (Blacklist)
- Remote call pickup



NEXT GENERATION FEATURES

- Voicemail to email
- SMS text messaging
- Text-to-speech engine
- Browser plugin for click-to-dial
- Global directories
- Office365 integration
- SalesForce integration



VOICEMAIL

- Unlimited capability
- Notification to email
- Notification to mobile app
- Individual custom greeting
- Remote access



CALL ROUTING

- Advanced Follow Me services
- Call forwarding
- Internal > External transfer
- Hunt Group / Department rollover



OPTIONAL MODULES

- Email to Fax, Fax to Email
- Audio conference