Altek

Headquarters: Telford, PA | 215.721.9355
serving Pennsylvania & New Jersey
altekimaging.com

WE'RE HIRING

SERVICE TECHNICIAN

ABOUT US

Altek Business Systems, established in 1991 by Ray Derstine, is dedicated to delivering exceptional service and innovative solutions to its customers. For over three decades, we have specialized in designing customized workflows and providing cutting-edge business solutions to help local companies thrive. Recognizing that technology is a key strategic advantage, we are committed to empowering businesses to succeed and positively impact their communities.

We are recruiting a Service Technician to support our customer's copiers and printers. Candidates should have at least 2 years of technician experience, possessing strong troubleshooting skills for business-related electronic devices. The right candidate is a team player who values integrity, builds strong customer relationships, and takes pride in high-quality, detail-oriented maintenance.

PREFERRED QUALIFICATIONS

- 2+ years of technician break/fix experience
- Proven troubleshooting capabilities on business related electronic devices
- Detail-oriented with a high-quality standard of maintenance
- Certifications preferred (Kyocera, Canon, Xerox, Epson)

RESPONSIBILITIES

- Must complete all manufacturer certification programs
- Develop and maintain great customer relationships in assigned territory
- Perform territory/call management by working alongside dispatch and service manager
- Troubleshoot, diagnose, and repair machines correctly while ensuring a low call-back rate
- Work with employees and customers to ensure Altek's complete satisfaction guarantee

To learn more and apply:
Scott Flaherty
215.721.9355 x116
sflaherty@altekimaging.com

Visit our website:
altekimaging.com/careers

BENEFITS AND DETAILS

Altek

Headquarters: Telford, PA | 215.721.9355
serving Pennsylvania & New Jersey
altekimaging.com

POSITION: SERVICE TECHNICIAN

WE PROVIDE GREAT BENEFITS

- Fully compensated manufacturer training
- Established territory for dedicated technician
- Competitive hourly rate and benefits
- Attainable monthly and quarterly bonuses
- Company vehicle with a fully stocked inventory
- Company-issued laptop and mobile phone

CONTINUED GROWTH

Altek is a trusted B2B single-source partner providing end-to-end solutions in printing and imaging, data backup, document management, and managed IT services. Serving businesses across Pennsylvania and New Jersey, we are committed to delivering exceptional service.

Our success starts with the right people. We hire top talent to support our growing organization and uphold our dedication to clients, partners, and associates.

DETAILS

Full-time, Hourly
Monday - Friday
8am - 5pm
Holidays and PTO
Medical and Dental
Life Insurance
401k Plan

To learn more and apply:
Scott Flaherty
215.721.9355 x116
sflaherty@altekimaging.com

Visit our website:
altekimaging.com/careers