Altek

Benefits of VoIP

UNIFIED COMMUNICATION SOLUTION FOR EVERY INDUSTRY

Voice over Internet Protocol (VoIP) phone systems deliver powerful, customizable features to boost productivity and profit. Request your free evaluation.

FEATURES

CUSTOMIZABLE AUTOMATION
Route calls efficiently to the right person or department, with simultaneous forwarding to mobile.

ANALYTICS & TRANSCRIPTION
AI-powered sentiment analysis and transcriptions, with downloadable reports for quick insights and billing.

SCALABILITY & FLEXIBILITY
Easily grow with seamless integration of voice, video, and chat for on-site and remote teams.

DEDICATED SUPPORT
Access your account portal anytime, from anywhere, with 24/7 availability to useful tools and resources.

COST EFFICIENCY
Maximize your budget with an affordable, scalable solution that grows with your organization.

APPLICATION INTEGRATION
Seamless functionality across landlines, mobile, and computers. Unlock advanced features within Microsoft 365 & Salesforce.

Microsoft 365 salesforce

BENEFITS

Boost Productivity up to 75%

Reduce Cost by as much as 80%

Learn more VoIP features

Benefits of VoIP

VOICE OVER INTERNET PROTOCOL (VOIP) REVOLUTIONIZES COMMUNICATION ACROSS INDUSTRIES, PROVIDING POWERFUL TOOLS TO BOOST PRODUCTIVITY, REDUCE COSTS, AND ELIMINATE BOTTLENECKS.

Our solutions optimize workflows with intelligent call management, ensuring seamless communication within teams and external partners. Affordable and reliable, these systems boost efficiency, reduce downtime, and strengthen collaboration. The result is increased profitability and stronger relationships.

CUSTOMIZABLE AUTOMATION

ANALYTICS & TRANSCRIPTS

SCALABILITY & FLEXIBILITY

DEDICATED 24/7 SUPPORT

COST EFFICIENCY

CALL ANSWERING, HANDLING, & ROUTING TOOLS

- Automated attendant
- Time-based greetings
- Call transfer
- Call parking
- Call forwarding
- Call queuing
- Dial-by-Name director
- Global directories
- Music on hold
- Busy-line feature
- Ring & hunt groups
- Intercom paging & page groups
- Internal – External transfer
- Advanced Follow-Me services
- Email to Fax, Fax to Email

VOICEMAIL FEATURES

- Unlimited capability
- Notification to email
- Notification to mobile app
- Individual custom greeting
- Remote access

ADVANCED CAPABILITIES

- AI-powered analysis & transcriptions
- Hoteling
- Audio library
- Microsoft Integration integration
- Salesforce Integration integration

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